



saint louis
**INTEGRATED
HEALTH NETWORK**

NEWSLETTER

2022 YEAR IN REVIEW

CELEBRATING MILESTONES AND ACHIEVEMENTS

CHANGES IN LEADERSHIP



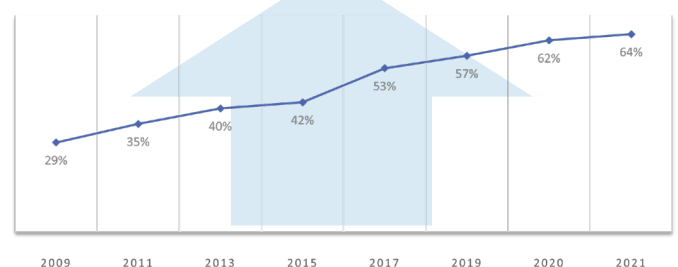
After a yearlong, national search, IHN welcomed its new CEO, Dr. Andwele Jolly, in June 2022. Andwele succeeds long-time CEO, Bethany Johnson-Javois, who left IHN in September 2021 to lead the Deaconess Foundation. IHN was extremely fortunate to have longtime team member Amanda Stoermer serve as the interim CEO, while a successor was chosen. We are excited to support Andwele’s vision and leadership.

CRC PROGRAM HIGHLIGHTS




- ✚ The Community Referral Coordinator (CRC) program celebrated its 15th year of operations in 2022.
- ✚ The CRC team surpassed 200,000 total patient encounters in 2022.
- ✚ The Community-based CRC team has increased partnership with 20 additional community-based organizations and re-engaged in community events, forums, and workshops to spread awareness and provide direct one-to-one support with community members in need of immediate healthcare navigation.
- ✚ In partnership with CDC Alliance grant partners, Community-based CRCs increased their referrals to the YMCA for both the Diabetes Prevention Program and Self-Monitored Blood Pressure Program in 2022.
- ✚ The CRC team joined 165 other community-based organizations, along with 2 of the 3 health systems, in training and onboarding to the St. Louis Community Information Exchange (CIE). The CIE’s *UniteUs* platform is designed to strengthen St. Louis’ health and I service ecosystem through bi-directional referrals in an integrated technology platform.

Community Referral Coordinator (CRC) program has continued an uptrend in Appointment Show Rate for patients connecting to primary care homes after a hospital ED visit or inpatient stay over the duration of the program from 29% at its start in 2009 to 64% in 2022.

PATIENT APPOINTMENT SHOW RATE OVER TIME



RE-ENTRY COMMUNITY LINKAGES

-  The Re-Entry Community Linkages (RE-LINK) Program reignited the Health and Social Service Network with over 70 members representing nearly 30 community-based organizations.
-  RE-LINK Community Health Workers met with over 50 potential clients in St. Louis County jail through pre-release classes, Arraignment and Bond Hearings, and MAT Program participation.
-  The RE-LINK Program was highlighted in a national report written and distributed by the [*Giffords Center for Violence Intervention*](#)



FEED THE BABIES



IHN partnered with over 20 organizations including community organizations, health systems, and government entities to develop and implement the Feed the Babies project with the purpose of addressing the infant formula shortage that impacted the St. Louis region during the 2022 national formula crisis.

Feed the Babies hosted events that resulted in distribution of 1,382 ounces of packaged baby formula and 6,256 ounces of pasteurized donor human milk to over 60 families. Furthermore, over 80 families received fresh groceries from Operation Food Search and St. Louis Area Foodbank, and over 15 families received maternal health and infant care items.

The Feed the Babies project continues to work diligently with state and local partners to ensure the sustainability of accessible and optimal nutrition options for the most vulnerable populations.

PIPELINE TO COMPASSIONATE CARE



The documentary film short “[*The Divide: Confronting Racism in American Health Care*](#),” which featured the Pipeline to Compassionate Care (P2CC) program, won an award in the “Video/ Film / Web Based Productions – Nonprofit” category at the **NYX Awards** – a Global Competition specified towards honoring greatness in Marketing, Communication, Advertising, Public Relations, Graphic Design, Print, Digital, Video and Audio.

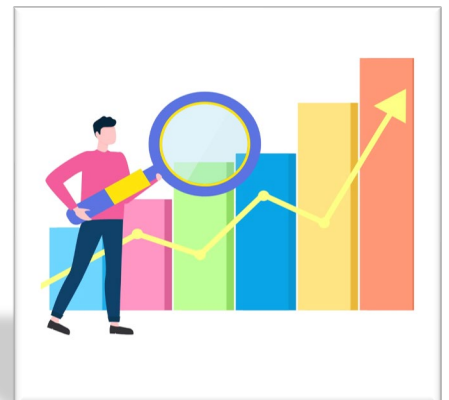
EleVATE WOMEN COLLABORATIVE



- 📌 EleVATE secured over \$470,000 in funding from National Institute of Mental Health and Healthy Blue Missouri.
- 📌 EleVATE trained over 100 health care team members in trauma informed care, behavioral health integration and anti-racism practices.
- 📌 EleVATE was profiled in the August 2022 issue of *Health Affairs*.
- 📌 EleVATE finalized the St. Louis Birth Equity Index in partnership with Generate Health and will release it in Spring 2023.

EVALUATION & QUALITY

- The Evaluation and Quality team is playing a key role in evaluating the work of the St. Louis region’s Community Health Worker Workforce through the CDC CORE grant, in partnership with UMSL Community Innovation & Action Center.
- The Evaluation and Quality team expanded the team’s capacity by bringing on a second full time data analyst, allowing them to continue to improve the support they provide to our internal teams and external partners.



RACIAL EQUITY CAPACITY BUILDING

- ❏ IHN has continued to host monthly RE-Energize RE-Calibrate learning collaborative sessions to support and encourage ongoing partnership across health centers following our intensive workshop series. In 2022, we averaged 16 attendees across the four FQHCs and the St. Louis County Department of Public Health. Topics ranged from sharing equity implementation wins and areas that health center teams are troubleshooting, to accountability and intersectionality, to self-care and current events.
- ❏ In 2022, IHN completed its 6th year of convening internally in racial caucus groups to advance racial and health equity within IHN and the larger community. Our People of the Global Majority Caucus has 15 members and is exploring concepts such as appropriated oppression, internalized oppression, and healing and liberation. People Raised White Caucus has 14 members and engages in explicit racial equity work and explores how whiteness impacts our work and progress towards change.
- ❏ In July 2022, IHN completed a full day of training with the entire staff, facilitated by Crossroads Anti-Racism Organization Collective. The goals were to learn together, strengthen our equity practice muscles, and find common footing to advance our equity priority areas in order to more intentionally weave an active anti-racist stance into our organization's culture.

PROPOSALS AWARDED

- ☑ **COVID-19:** The City of St. Louis Department of Health awarded up to **\$1.3 million** to provide COVID-19 testing, vaccinations, and treatments to the residents of St. Louis city through partnership with the Federally Qualified Health Centers of the region.
- ☑ **COMMUNITY HEALTH WORKER TRAINING PROGRAM:** The St. Louis Community College Workforce Solutions Group awarded up to **\$1,000,000 per year**, for up to 3 years, to create a Community Health Worker Training Program (CHWTP) in partnership with the Health Resources and Services Administration. The purpose of this program is to expand the public health workforce through the training of new Community Health Workers (CHWs) and health support workers. The CHWTP aims to increase access to care, improve public health emergency response, and address the public health needs of underserved communities.
- ☑ **PUBLIC BENEFITS NAVIGATOR:** The City of St. Louis Affordable Housing Commission awarded **\$751,000** to IHN to work in partnership with the Federally Qualified Health Centers to build on existing staffing structures and relationships in order to broaden the reach and scope of Medicaid enrollment efforts in the City of St. Louis, as well as ensure community members are able to retain coverage during the reauthorization process.

THE IHN TEAM-ILY

2022 brought many changes to St. Louis Integrated Health Network. We said farewell to beloved teammates and board members, while welcoming some fresh new faces as well. While we will miss those who have moved on or retired, we know that we will support each other, and we will continue to collaborate with many of the same folks through new relationships at new organizations. We are truly grateful for their contributions, and they will always be members of the IHN Team-ily*. Furthermore, we also look forward to the future and the new folks at IHN, and we are enthusiastic for the perspectives and experience they bring to the table as we evolve and expand as a company.

FOND FAREWELL

- Karen Bradshaw
- Jessica Holmes
- Nurana Jafarova
- Madison Johnson
- Nyla Reed
- Kaytlin Reedy-Rogier
- Esmarie Swisher
- Lisa Uzzle
- Ciearra "C.J." Walker
- Breia Williams
- Alan Freeman (Board)
- Bob Massie (Board)
- Jason Purnell (Board)
- Valerie Nelson (Board)



WARM WELCOME

- Andrea Bibbs
- Joel Crespo
- Athena Drattlo
- Betsy Hannon
- Kaitlyn Holmberg
- Andwele Jolly
- Marchell Turner
- Kanika Cunningham (Board)
- David Meiners (Board)
- Linda Postula (Board)
- Victoria Anwuri (Board)
- Ronald Griffin (Board)
- Aramide Ayorinde (Board)

**Team-ily is a portmanteau of the words "team" and "family" coined by Ryan Smith to describe how we define the work culture internally at St. Louis Integrated Health Network.*